Case 5:15-cv-06293ch STP 2000 Pet 1 ST 1/24/15 Page 1 of 10

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil d	ocket silect. (SBB INSTRUC.	HONS ON NEXT PAG	E OF THIS PO	JRIM.)								
I. (a) PLAINTIFFS ROSSANA QUATTR	оссні			DEFENDANTS ENHANCED RECOVERY COMPANY, LLC								
(c) Attorneys (Firm Name, CRAIG THOR KIMM	of First Listed Plaintiff <u>LE</u> XCBPT IN U.S. PLAINTIFF CA Address, and Telephone Numbe IEL, KIMMEL & SILVERI KE, AMBLER, PA 19002 188 EXT. 116	(SES)		County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCE THE TRACT OF LAND INVOLVED. Attorneys (If Known)								
II. BASIS OF JURISD	ICTION (Place on "X" in	One Box Only)	III. CIT	ZENSHIP OF PRI	NCTPAL PA	RTIES (Dlace	a ca "V" to Occ	. Don Con D	1-1-11-6			
□ 1 ≥ 塊胞 塊胞頭Muyernment Plaintiff	⊠3 Federal Question (U.S. Government Not	III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff (For Diversity Cases Only) PTF DEF Citizen of This State										
2 U.S. Government Defendant					Citizen of Another State							
				en or Subject of a reign Country	3 3 Foreign Nation 6							
IV. NATURE OF SUIT	(Place an "X" in One Box O	nly)		. organ commy					····			
CONTRACT	TO		* F	DRFEITURE/PENALTY	BANKRU	PTCY	OTHER	STATUTI	ES			
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment ∞ Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Voteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	□ 330 Federal Employers' Liability □ 340 Marine □ 345 Marine Product Liability □ 350 Motor Vehicle □ 355 Motor Vehicle □ 700 Other Personal Injury □ 360 Other Personal Injury □ 362 Personal Injury - Medical Malpractice □ CIVIL RIGHTS □ 440 Other Civil Rights □ 441 Voting □ 442 Employment □ 443 Housing/ Accommodations □ 445 Amer. w/Disabilities Employment	PERSONAL INJ 365 Personal Injur Product Liabil 367 Health Care/ Pharmaceutics Personal Injur Product Liabil 368 Asbestos Pers Injury Product Liability PERSONAL PROF 370 Other Fraud 371 Truth in Lend 380 Other Persona Property Dam Product Liabil 385 Property Dam Product Liabil 385 Property Dam Product Liabil 510 Motions to Va Sentence 530 General 535 Death Penalty Other: 540 Mandamus & 550 Civil Rights 555 Prison Conditi 560 Civil Detainee Conditions of	ility 69 fility 69 fity onal of the content on the content on the content of th	25 Drug Related Seizure of Property 21 USC 881 20 Other 21 USC 881 20 Other 22 USC 881 20 Other 24 Other 25 Other 26 USC 881 20 Called Act 20 Called Act 20 Called Act 20 Other Labor Act 21 Family and Medical Leave Act 20 Other Labor Litigation 21 Employee Retirement Income Security Act 20 Naturalization Actions 20 Naturalization Application Actions	422 Appeal 28	USC 158 I ST RIGHTS URITY FF) g (923) VW (405(g)) XVI)) XX-SUITS Plaintiff int) I Party	□ 375 False C □ 400 State Ro □ 410 Antitrus □ 430 Banks a □ 450 Comme □ 460 Deporta □ 470 Racketes □ Corrupt □ 480 Consum □ 490 Cable/S □ 850 Securitit □ Exchan □ 890 Other S □ 891 Agricul □ 893 Environ □ Act □ 896 Arbitrat □ 899 Adminis Act/Rev	laims Act eapportions st and Bankin erce ation Organization er Credit st TV es/Commo ge tatutory Ac tural Acts amental Ma n of Inform cion strative Pro view or Api Decision utionality on utionality on	ment g ced and ions odities/ ctions atters nation ocedure peal of			
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VI. CAUSE OF ACTION	Cite the U.S. Civil Statut 15 U.S.C. § 1692 et seq. Brief description of caus FAIR DEBT COLLECT	e:	ACT	not cite jurisdictional statu		:			***************************************			
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS IS UNDER RULE 23,		N D	EMAND \$		K YES only if DEMAND :	demanded in ⊠Yes	complain	nt;			
VIII. RELATED CASE IF ANY	(See instructions):	JUDGE			DOCKET-NU	MBER						
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Case 5:15-cv-06293-LS Document 1 Filed 11/24/15 Page 2 of 10

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar. Address of Plaintiff: 428 West Green Street, Allentown, PA 18102 Address of Defendant: 8014 Bayberry Road, Jacksonville, FL 32256 Place of Accident, Incident or Transaction: (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock? (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)) Yes□ Does this case involve multidistrict litigation possibilities? Yes□ RELATED CASE, IF ANY: Case Number: Date Terminated: Civil cases are deemed related when yes is answered to any of the following questions: 1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? Yes□ 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? Yes□ 3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action in this court? No Yes□ 4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual? No⊠ Yes□ CIVIL: (Place ✓ in ONE CATEGORY ONLY) A. Federal Question Cases: B. Diversity Jurisdiction Cases: 1.

Indemnity Contract, Marine Contract, and All Other Contracts 1.

Insurance Contract and Other Contracts 2. D FELA 2.

Airplane Personal Injury 3.

Jones Act-Personal Injury 3.

Assault, Defamation 4. □ Antitrust 4. □ Marine Personal Injury 5.

Patent 5.

Motor Vehicle Personal Injury 6. □ Labor-Management Relations 6. □ Other Personal Injury (Please specify) 7.

Civil Rights 7. □ Products Liability 8.

Habeas Corpus 8.

Products Liability — Asbestos 9. □ Securities Act(s) Cases 9.

All other Diversity Cases 10. □ Social Security Review Cases (Please specify) 11. All other Federal Question Cases (Please specify) 15 U.S.C. § 1692 et seq. ARBITRATION CERTIFICATION (Check Appropriate Category) LCRAIG THOR KIMMEL , counsel of record do hereby certify: □ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs; Relief other than monetary damages is sought. DATE: 11-23-15 57100 Attorney-at-Law NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38.

I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court

except as noted above.

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

ROSSANA QUATTROCCHI

CIVIL ACTION

Civ. 660) 10/02										
<u> Fel</u> ephone	FAX Num	ber	E-Mail Address							
215-540-8888 x 116	877-788-28	64	kimmel@creditlaw.co	om						
Date	Attorney-a	f-law /	Attorney for							
11-23-15	inge		Plaintiff, Rossana Q	uattrocchi						
(f) Standard Management –	Cases that do not	t fall into any	one of the other tracks.	()						
(e) Special Management – C commonly referred to as the court. (See reverse si management cases.)	complex and tha	t need special	or intense management by	()						
(d) Asbestos – Cases involvi exposure to asbestos.	()									
(c) Arbitration – Cases requi	red to be designa	ited for arbitra	tion under Local Civil Rule 53.2.	(X)						
b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.										
(a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.										
SELECT ONE OF THE FO	DLLOWING CA	SE MANAG	EMENT TRACKS:							
plaintiff shall complete a Cas filing the complaint and serve side of this form.) In the e designation, that defendant s	se Management T e a copy on all def vent that a defer hall, with its first ties, a Case Man	Track Designa Tendants. (See adant does not appearance, sagement Tracl	eduction Plan of this court, counstion Form in all civil cases at the to \$1:03 of the plan set forth on the reagree with the plaintiff regarding submit to the clerk of court and set to Designation Form specifying the d.	ime of everse g said rve on						
ENHANCED RECOVER LLC	RY COMPANY,	: :	NO.							
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1 UNITED STATES DISTRICT COURT FOR THE 2 EASTERN DISTRICT OF PENNSYLVANIA 3 4 ROSSANA QUATTROCCHI, 5 Plaintiff 6 Case No.: ` v. 7 8 ENHANCED RECOVERY COMPLAINT AND DEMAND FOR COMPANY, LLC, **JURY TRIAL** 9 Defendant (Unlawful Debt Collection Practices) 10 11 **COMPLAINT** 12 13 ROSSANA QUATTROCCHI ("Plaintiff"), by and through her attorneys, 14 KIMMEL & SILVERMAN, P.C., allege the following against ENHANCED 15 RECOVERY COMPANY, LLC ("Defendant"): 16 INTRODUCTION 17 18 Plaintiff's Complaint is based on the Fair Debt Collection Practices 1. 19 Act, 15 U.S.C. § 1692 et seq. ("FDCPA"). 20 JURISDICTION AND VENUE 21 Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), 2. 22 23 which states that such actions may be brought and heard before "any appropriate 24 United States district court without regard to the amount in controversy," and 28 25

U.S.C. § 1331 grants this court original jurisdiction of all civil actions arising under the laws of the United States.

- 3. Defendant conducts business in the Commonwealth of Pennsylvania, and as such, personal jurisdiction is established.
 - 4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(1).

PARTIES

- 5. Plaintiff is a natural person residing in Allentown, Pennsylvania 18102.
- 6. Plaintiff is a "consumer" as that term is defined by 15 U.S.C. §1692a(3).
- 7. Defendant is a debt collection company with its office located at 8014 Bayberry Road, Jacksonville, Florida 32256.
- 8. Defendant is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6), and repeatedly contacted Plaintiff in an attempt to collect a debt.
- 9. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

10. At all pertinent times hereto, Defendant was hired to collect a consumer debt and attempted to collect that debt from Plaintiff.

Defendant collects, and attempts to collect, debts incurred, or alleged

11.

or household purposes.

to have been incurred, for personal, family, or household purposes on behalf of creditors using the U.S. Mail, telephone and/or internet.

12. As Plaintiff has no business debts, the alleged debt Defendant was seeking to collect arose out of transactions that were primarily for personal, family,

- 13. Beginning in January 2015, Defendant continuously and repeatedly contacted Plaintiff on her cellular telephone in its attempts to collect a consumer debt.
- 14. Upon information and belief, the alleged debt belongs to Colin Johnston Mosher, Plaintiff's soon to be ex-husband.
- 15. Plaintiff instructed Defendant to stop calling her on her cellular telephone as the debt did not belong to her.
 - 16. In response, Defendant told Plaintiff it would continue to call her.
- 17. Defendant failed to update its records and continued to call Plaintiff despite receiving both verbal and a written request from Plaintiff instructing them to stop calling.
- 18. After instructing Defendant on numerous occasions to stop calling her cellular telephone, Defendant continued to call Plaintiff over the next nine (9) months.

	1	9.	During	g one	conv	ersa	tion,	shov	wing	that	De	efer	ndar	nt c	alled	knowi	ng
that	its	calls	were	unwa	nted,	the	colle	ctor	went	as	far	as	to o	chal	llenge	Plaint	iff
"Wh	ıy d	id yo	u bloc	k the r	numb	er?"											

- 20. Further, Defendant is currently reporting the debt on Plaintiff's credit report, even after Defendant has been told the alleged debt does not belong to Plaintiff.
- 21. Defendant contacted Plaintiff, on average, one (1) to two (2) times a week.
- 22. It was frustrating and annoying for Plaintiff to receive such continuous and repeated telephone calls from Defendant on her cellular telephone.
- 23. Upon information and belief, Defendant called Plaintiff on a repetitive and continuous basis with the intent of harassing Plaintiff into paying the alleged debt that did not belong to her.
- 24. Defendant's actions as described herein were taken with the intent to abuse, harass, and deceive.

DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

COUNT I

- 25. Defendant's conduct violated 15 U.S.C. §§ 1692d and 1692d(5).
 - a. A debt collector violates §1692d of the FDCPA by engaging in-conduct of the natural consequence of which is to harass.

oppress, or abuse any person in connection with the collection of a debt.

- b. A debt collector violates §1692d(5) of the FDCPA by causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with the intent to annoy, abuse, or harass any person at the called number.
- c. Here, Defendant violated §§ 1692d and 1692d(5) of the FDCPA by continuously calling Plaintiff's cellular telephone about a debt belonging to her soon to be ex-husband, with the intent to annoy, abuse and harass Plaintiff and further, did so knowing that its calls were blocked and unwanted.

COUNT II

- 26. Defendant's conduct, as detailed in the preceding paragraph, violated 15 U.S.C. §§ 1692e and 1692e(10) of the FDCPA.
 - a. A debt collector violates § 1692e of the FDCPA by using false, deceptive or misleading representations or means in connection with the collection of any debt.
 - b. A debt collector violates § 1692e(10) of the FDCPA by using any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning

a consumer.

c. Here, Defendant violated §§ 1692e and 1692e(10) when it was attempting to collect a debt knowing that the alleged debt did not belong to Plaintiff but reported the debt on Plaintiff's credit report.

COUNT III

- 27. Defendant's conduct, as detailed in the preceding paragraphs, violated 15 U.S.C. § 1692f of the FDCPA.
 - a. A debt collector violates § 1692f of the FDCPA by using unfair or unconscionable means to collect or attempt to collect any debt.
 - b. Here, Defendant violated § 1692f of the FDCPA engaging in other unfair and unconscionable debt collection practices, including failing to update its records to cease collection calls to Plaintiff's cellular telephone.

WHEREFORE, Plaintiff, ROSSANA QUATTROCCHI, respectfully prays for a judgment as follows:

a. All actual damages suffered pursuant to 15 U.S.C. § 1692k(a)(1);

- b. Statutory damages of \$1,000.00 for the violation of the FDCPA pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- c. All reasonable attorneys' fees, witness fees, court costs and other litigation costs incurred by Plaintiff pursuant to 15 U.S.C. § 1693k(a)(3); and
- d. Any other relief deemed appropriate by this Honorable Court.

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, ROSSANA QUATTROCCHI, demand a jury trial in this case.

RESPECTFULLY SUBMITTED,

Date: 11-23-15

By: CRAIG THOR KIMMEL

Attorney ID No. 57100 Kimmel & Silverman, P.C.

30 E. Butler Pike Ambler, PA 19002

Phone: (215) 540-8888

Fax: (877) 788-2864

Email: kimmel@creditlaw.com